



Case Management





CASE MANAGEMENT SERVICES

Client Advocacy

Who: Any Citizen or Descendant needing emotional or physical support who does not know where to start in that process or where to go.

What: An assessment with a Case Manager/Worker to help direct you to the proper staff, agency or resources to help meet your needs.



Advocacy and Emergency Support for Survivors

Who: Citizens and Descendants impacted by abuse, past or present.

What: Confidential Case Management. We have limited financial assistance to help find safe housing, basic needs, and other concrete goods needed for safety and healing. We work closely with our community partners to connect survivors to supports for healing.



Healing Retreats and Groups

Who: Citizens and Descendants impacted by abuse, past or present

What: Confidential Gatherings and groups to support the healing for survivors of abuse.

This can include a variety of healing resources including therapeutic body work, positive activities, connections and friendships, expert guest speakers, cultural crafts and traditional healing methods.

Career Assistance:

Who: Citizens Only
Income must be below
200% Federal Poverty

What: Up to \$1,500 Annual limited funding to help alleviate barriers to gaining or maintaining employment including transportation or work clothing



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CASE MANAGEMENT SERVICES

Wellbriety Recovery Support

Who: Citizens and Descendants and their immediate family members.

What: Groups and individual work with case managers to manage and support maintaining recovery, connect to resources as well as help remove barriers to remaining drug and/or alcohol free.

Substance Abuse, Tobacco, Gambling and Alcohol Recovery Support

Who: Citizens and Descendants and their immediate family members.

What: Case management, groups and limited monetary resources to support short term and long-term recovery needs to include connecting to resources, treatment planning, and limited assistance with emergency needs to include sober and clean housing, utilities and other basic needs to maintain recovery.

Raising Children Together Groups šəwáyət st cə s'łáyé?łqłł

Who: Citizens, Descendants and Parents of our Youth Programs

What: Parent staff and peer support including help with issues with school performance, behavior management, and the overall challenges of parenting.



Transitional House

Who: Citizens and Descendants

What: Short term temporary emergency shelter that is shared housing for clients that have no alternative housing and are seeking safety or a clean and sober housing. Note: this service does include UAs and treatment planning expectations. Limited space.

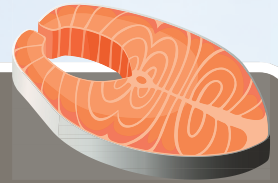


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CASE MANAGEMENT SERVICES

Nutritional Food Pantry



Who: Citizens and Descendants

What: Our team remains committed to providing essential quality meat, dairy products, and local organic produce from local farms, and we're now expanding our offerings to include culturally relevant items such as frozen wild fish fillets and elk burgers. For our valued Elders, home delivery of food is available. Contact the Elders team to arrange this service. Families involved in our children's program can now enjoy the convenience of To-Go boxes, specially prepared for young ones and their families. Contact the Youth Program to arrange this service. Any other individuals wanting healthy food supplements can contact the Case Management team for an appointment or possible delivery.



Clothing Closet

Who: Citizens and Descendants

What: Our clothing closet offers a wide range of clothing items for all ages, including everyday wear, work attire, baby clothes, shoes, new undergarments and socks, completely free of charge. It's a community resource designed to support individuals and families by providing access to essential clothing needs. Contact your case worker for this service. For donations, please call first.

360-681-4606



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CASE MANAGEMENT TEAM



The Case Management Team provides therapeutic support services, case management, recovery supports and advocacy to meet the needs of our adult community members and their families.

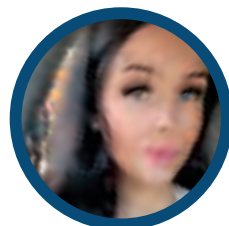


Gage Jackson
Case Manager

P: (360) 809-4588 (Cell)
(360) 681-4625 (Desk)
E: gjackson@jamestowntribe.org



General Case Management for all ages.
Food Pantry Lead
Gambling Prevention
Boy's Groups
Career Assistance
Transitional House Coordinator



Ashley MacRae
Case Manager and Prevention Specialist

P: (360) 477-7204 (Cell)
(360) 681-5633 (Desk)
E: amacrae@jamestowntribe.org



Recovery and prevention support
General case management and advocacy for victims of crime
Community outreach and healthy relationships support
Teen Prevention and Girl's Groups
Tobacco Cessation Incentive Program



Adrian Soliz
Case Manager Supervisor

P: (360) 809-9495 (Cell)
(360) 681-4626 (Desk)
E: asoliz@jamestowntribe.org



Recovery Support and intensive case management and advocacy
Supervises Case Managers and Transitional Shelter
Community outreach and healthy relationships support
Men's and Boy's Groups
Wellbriety Trained

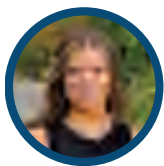


Thomas Sheldon
Indian Child Welfare Caseworker

P: (360) 460-1712
E: tsheldon@jamestowntribe.org



In-Home and Community support for parents and youth
Advocacy and support for families with CPS involvement
Men's and Parent's groups and case management support



Kayla Holden
Elder Services & Enrollment Manager

P: (360) 681-4606
E: kholden@jamestowntribe.org



Provides oversight to all Elder Services. Works with SCS Director to ensure quality programs and compliance with grants, policies and procedures.
Victim of Crime Case Management support lead for Elders.
Wellbriety Trained.
Manages Enrollment for the Tribe with the Culture Director



Dustin Brenske
SCS Director
Licensed Mental Health Therapist

P: (360) 681-4612
E: dbrenske@jamestowntribe.org



Clinical support and oversight for staff and clients
Women's Wellness Retreats and support groups
Girl's Groups
Problem Gambling Trained
Child Mental Health Specialist
TF-CBT Trained/EMDR Certified



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CASE MANAGEMENT GUIDE

Bridging Clients and Solutions

Case managers advocate on behalf of their clients to ensure they have access to the services they need. The roles and services offered by case management teams are designed to address the complex and varied needs and barriers of their clients, ensuring that they have access to the necessary resources to improve their situation. Listed are the roles and services offered by our case management team at Social and Community Services (SCS).



1. Gateway to Services and Referrals

Case management acts as the initial stop for clients seeking emergency assistance. It involves evaluating individual needs and referring clients to appropriate services within the SCS Family Advocacy Team or resources in the community.

2. Cultural and/or Trauma-Informed Groups and Events

Recognizing the diverse backgrounds and experiences of clients, case management includes providing cultural and trauma-informed groups, designed to honor and incorporate the values, beliefs, traditions, and practices of our clients. This approach helps in building trust and rapport between case managers and clients. These groups and events offer safe spaces for clients to explore and address their experiences in a supportive, therapeutic and culturally sensitive environment.

3. Transitional Housing and Family Wraparound Coordination

A critical aspect of case management is offering or assisting in finding safe housing when needed and coordinating family wraparound services. This includes referrals to programs that assist with housing needs, helping to ensure families have a stable, safe and secure environment. These services are essential to supporting families in transition or crisis.

4. Recovery Support Case Management

Recovery support is a specialized area within case management, focusing on individuals dealing with substance abuse or addiction. This support includes managing recovery plans, connecting clients with the correct treatment programs, and providing ongoing support to ensure long-term recovery and well-being.

5. Sexual Assault and Domestic Violence Advocacy

Case managers often work as advocates for victims of sexual assault, domestic violence and other crimes. They provide essential support, which includes helping find resources such as counseling, legal assistance, and safety planning. This advocacy is crucial in helping survivors navigate the aftermath of trauma and begin to heal.

6. Intensive Case Management for Victims of Crime

For victims of crime, intensive case management offers a higher level of support. This includes comprehensive assessments, personalized service planning, and at times coordination with law enforcement and legal services. The goal is to assist victims in overcoming the impacts of the crime and rebuilding their lives.



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CASE MANAGEMENT (CONT.)

7. Community Outreach and Healthy Relationships Support

Case management extends beyond individual support to encompass community outreach. This involves educating and engaging the community in discussions about healthy relationships, preventive strategies, and available support services, to help create a safer, more informed community.

8. Men's and Boys' Groups

Recognizing the unique challenges faced by Tribal men and boys. These groups focus on topics such as healthy relationships, mental health wellness, masculinity, emotional management, and social responsibilities, aiming to provide a supportive space for discussion and growth.

9. Women's and Girl's Groups

Focused on the unique challenges faced by women and girls. These groups focus on topics like positive self-care, healthy relationships, creating healthy limits and boundaries, and overall physical and emotional wellness.



Annual Mental Health Fun Run



Girl's Group



Women's Groups

The goal of case management is not only to address immediate needs but also to empower individuals towards a more positive and stable future.



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Social and Community Services Nutritional In Area Food Pantry Program Update for 2025



More Food Options & Services!

We're excited to introduce culturally relevant foods like frozen wild fish and elk meat, alongside our usual local, nutritious offerings. Elders can now enjoy home delivery, while families in our children's program benefit from To-Go boxes. Schedule an appointment to explore a variety of foods.

Health and delicious eating for our community is our mission.

Food Pantry Guidelines:

Jamestown Tribal
citizen and
descendant
Income
(See below)
Jamestown in
service area

Household Size	Annual Income	Monthly Income	Twice per Month Income	Every Two Weeks Income	Weekly Income
1	\$60,340	\$5,028	\$2,510	\$2,317	\$1,158
2	\$81,760	\$6,813	\$3,407	\$3,145	\$1,572
3	\$103,280	\$8,607	\$4,303	\$3,972	\$1,986
4	\$124,800	\$10,400	\$5,200	\$4,800	\$2,400
5	\$146,320	\$12,193	\$6,097	\$5,628	\$2,814
6	\$167,840	\$13,987	\$6,993	\$6,455	\$3,228
7	\$189,360	\$15,780	\$7,890	\$7,283	\$3,642
8	\$210,880	\$17,573	\$8,787	\$8,111	\$4,056
For each additional family member, add	\$21,520	\$1,793	\$897	\$828	\$414

Contact us to learn more, schedule a pick-up, or arrange home delivery, please contact us at:

Elders:

Contact Crystal Chavez at (360) 809-8858. Deliveries Thursdays and Fridays

Youth Programs:

Reach out to David Krzesni at (360) 460-1471. Weekend bag programs Fridays

Adults & Families:

Get in touch with Gage Jackson at (360) 809-4588 Monday- Thursday 11am-3pm



NUTRITIONAL FOOD PANTRY

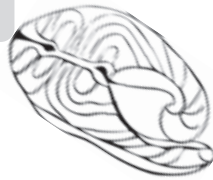
Subject to Availability

In order to stock our Tribal Food Bank with more culturally appropriate, fresh, and nutritious foods we are in partnership with local farms and processors, offerings to include:

MEATS

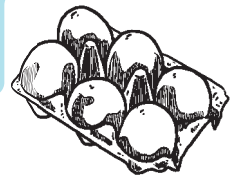
Purchased from the local meat market 100% natural (no hormones or antibiotics added) meats including beef, pork, poultry. Seafood is purchased from a local distributor that purchases from Tribal fisherman. All items are vacuum packed in 1 lb. increments.

Flash frozen wild king salmon fillets
Flash frozen wild coho salmon fillets
Flash frozen wild halibut fillets
Flash frozen wild ling cod fillets
Ground elk patties
80/20 ground beef
Center cut bacon
Ground breakfast sausage
Ham steak
Chicken breast



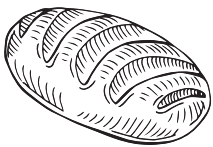
DAIRY

Milk Alternatives
Milk 2%
Milk whole
Butter
Cheese -sliced American
Cheese -sliced Colby jack
Cheese -sliced mild cheddar
Cottage cheese 2%
Yogurt -variety
Cage Free Eggs



BREAD

Sliced - Buttermilk
Sliced - Nine Grain
Sliced - Whole Wheat
Sliced -Sourdough



DRY GOODS

We stock a variety of essentials including:

Peanut butter
Jelly -variety
Canned meat:



Tuna
Salmon
Chicken
Pasta
Variety

Rice -white
Rice -jasmine
Canned fruits -variety



PRODUCE

All produce is purchased is locally grown organic subject to season and availability from the following farms:

Chi's Farm
Greymarsh Berry Farm

